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# **ASEBA-Web™ Cookie Policy**

#### What are Cookies?

Cookies are small text files that are stored on your device when websites such as ASEBA-Web<sup>™</sup> are loaded in a browser. They help persist your identity as you navigate through a website over time, and can also keep track of your preferences, either for a single visit (via a "session cookie") or for multiple repeat visits (via a "persistent cookie"). For users of ASEBA-Web<sup>™</sup>, cookies are an essential technology by ASEBA to validate your identity and ensure a good experience.

#### How ASEBA-Web™ Uses Cookies

ASEBA-Web™ uses cookies for two primary purposes. The first is to facilitate identity management. It's how the application knows the user is logged in and authorized to see the data on assessments that is in the system. Among other benefits, cookies prevent user sessions from being captured from another workstation.

The second purpose for cookies is to help with analytics and performance of ASEBA-Web $^{\text{TM}}$ . It facilitates the means by which we can anonymously track user's activities within the app and how well that area of the app is performing. With this information, we can make sure the application is running smoothly and efficiently.

ASEBA-Web<sup>™</sup> makes no use of 3<sup>rd</sup>-party cookies, and has no partners or affiliates with which we would share data from cookies. Cookies in ASEBA-Web<sup>™</sup> are by no means connected to any advertising and are limited to what ASEBA needs to serve a proper experience to ASEBA-Web<sup>™</sup> users.

For more information on the choices you have about the cookies we use, please see the Managing Cookies section below.

### What ASEBA-Web™ Uses Cookies For

Cookies in ASEBA-Web™ perform the following functions:

- <u>Authentication.</u> Cookies are essential for operation of ASEBA-Web<sup>™</sup> because it allows the application to verify the identity of the user ensure only that user can see the data as presented by the system. ASEBA-Web<sup>™</sup> also uses cookies in the authentication process to track multifactor authentication use and to remember the user between sessions.
- <u>Load Balancing.</u> Cookies allow ASEBA-Web<sup>™</sup> to manage the connection between the user's device and the application. Using cookies, ASEBA-Web<sup>™</sup> can route the user's request in the most efficient manner, improving performance.
- Analytics and Performance. Cookies collect information on how users interact with ASEBA-Web™, including which parts of the application the user is visiting and associated

performance metrics related to the quality of that visit. These cookies allows the RCCYF to maintain the performance levels of the application.

## **Managing Cookies**

The RCCYF restricts cookie use in ASEBA-Web<sup>TM</sup> to only those functions for which cookies provide a service essential to the application. While users have the ability to manage cookies directly through browser settings, the RCCYF does not recommend disabling cookies associated with ASEBA-Web<sup>TM</sup> as this will prevent users from using the application.

To find out more on how to manage and delete cookies, visit aboutcookies.org.